## UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

IN RE MERCEDES-BENZ EMISSIONS LITIGATION

Civil Action No. 2:16-cv-0881 (JLL) (JAD)

**ECF Case** 

## DECLARATION OF LAWRENCE FLEMING IN SUPPORT OF DEFENDANTS' MOTION TO COMPEL ARBITRATION

- I, Lawrence Fleming, pursuant to 28 U.S.C. § 1746, declare as follows:
- 1. I am a Product Analysis Engineer for Mercedes-Benz USA, LLC ("MBUSA").
- I make this Declaration in support of Defendants' Motion to Compel Arbitration,
   which is filed concurrently with this Declaration.
- I have personal knowledge of the facts contained in this Declaration and, if called as a witness, could and would competently testify thereto.
- 4. The purchase and lease contracts used by Mercedes-Benz vehicle dealerships are not within the possession, custody, or control of MBUSA. Accordingly, in connection with this litigation, MBUSA contacted dealerships that plaintiffs named in their Consolidated Amended Complaint ("CAC") as having sold or leased their Mercedes-Benz vehicles to request copies of the purchase and lease contracts executed by the plaintiffs.
- Most of the dealerships MBUSA contacted have not at this time provided copies
   of complete purchase or lease agreements executed by the named Plaintiffs. Several of the

dealerships MBUSA contacted, however, did voluntarily provide complete purchase or lease agreements, including those executed by Plaintiffs Andary, Feller, and McVey. Those agreements are described below.

- 6. Plaintiff Andary alleges that she purchased a Mercedes-Benz vehicle from an authorized Mercedes-Benz dealership called "Walter's Automotive" in Riverside, California, in or around July 2013. CAC ¶ 24. In May 2016, MBUSA contacted Walter's Auto Sales & Service in Riverside, California and requested sales documentation related to Plaintiff Andary's purchase of a Mercedes-Benz vehicle. Attached as Exhibit 1 is a true and correct copy of the signed sales documentation that MBUSA received from Walter's Auto Sales & Service in response to MBUSA's request. Personal information, including but not limited to social security numbers, dates of birth, and other sensitive information, has been redacted to ensure the plaintiff's privacy.
- 7. Plaintiff Feller alleges that he purchased a Mercedes-Benz vehicle from a dealership called "Mercedes Benz of Tysons Corner" on or around August 8, 2013. CAC ¶ 60. In May 2016, MBUSA contacted Mercedes-Benz of Tysons Corner to request sales documentation related to Plaintiff Feller's purchase of a Mercedes-Benz vehicle. Attached as Exhibit 2 is a true and correct copy of the signed sales documentation that MBUSA received from Mercedes-Benz of Tysons Corner in response to MBUSA's request. Personal information, including but not limited to social security numbers, dates of birth, and other sensitive information, has been redacted to ensure the plaintiff's privacy.
- 8. Plaintiff McVey alleges that she purchased a Mercedes-Benz vehicle from a dealership called "Mercedes Benz of Littleton, Colorado," in or around July 2013. CAC ¶ 28. In May 2016, MBUSA contacted Mercedes-Benz of Littleton to request sales documentation

related to Plaintiff McVey's purchase of a Mercedes-Benz vehicle. Attached as Exhibit 3 is a true and correct copy of the signed sales documentation that MBUSA received from Mercedes Benz of Littleton in response to MBUSA's request. Personal information, including but not limited to social security numbers, dates of birth, and other sensitive information, has been redacted to ensure the plaintiff's privacy.

I certify under penalty of perjury that the foregoing is true and correct.

Executed on July 8, 2016

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# EXHIBIT 1

## Case 2:16-cv-0088411KINSFAK MENTURALEICONFRACIFE SIMPLE FINANCE EINERGE PAGEID: 820

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Registration/Transfer/Titling Fees	Document 38 <b>s5_F4led 407/00</b> 8/16_F	2d Cobarting. (bybut: 1804 to town and the charge is shown in item 1R of the Itemization of Amount Financed. See your gap
0.0%	\$ <u>90,00</u> (B) \$ 8,75_(C)	contract for details on the terms and conditions it provides. It is a part of this contract.
C. California Tire Fees D. Other N/6	\$ 0.00 (D)	Term N/A Mos N/A
Total Official Fees (A through D)	\$ 314.75 (2)	Name of Gap Contract
3. Amount Paid to Insurance Companies	31/3 (0)	I want to buy a gap contract,
(Total premiums from Statement of Insurance column a +		Buyer Signs X N/A
4. ☐ State Emissions Certification Fee or ☐ State Emis 5. Subtotal (1 through 4)	\$ 39789.11 (5)	OPTIONAL SERVICE CONTRACT(S) You want to
6. Total Downpayment	<u> </u>	purchase the service contract(s) written with the following company(les) for the term(s) shown below for the charge(s)
A. Agreed Trade-In Value Yr N/A Make	N/A \$ N/A (A)	shown in item 1L,1M, 1N, 1O, and/or 1P.
Model N/A OdomOdom	N/A	1L CompanyERCFIES REAZ (F M)
VIN N/A	A 21/A (D)	Term 72 Mos. or 100000 Miles
B. Less Prior Credit or Lease Balance (e)	\$ <u>N/A</u> (B) \$ N/A (C)	1M Company #/A Mos. or N/A Miles
C. Net Trade-In (A less B) (indicate if a negative number)     D. Deferred Downpayment	\$(O) \$N/A_(D)	1N Company <u>II/A</u>
E. Manufacturer's Rebate	\$	Term N/A Mos. or N/A Miles
F. Other N/A	\$ N/A (F)	10 Company #/A
G. Cash	\$ <u>7995.00</u> (G)	Term M/A Mos. or N/A Miles
Total Downpayment (C through G)	\$ <u>7995.00</u> (6)	1P Company <u>8/A</u>
(If negative, enter zero on line 6 and enter the amount less than zer		TermNYA Mos. or NYA Miles
7. Amount Financed (5 less 6)	\$ <u>31794,11</u> (7)	BuyerX: Allen M. (L. (1)
SELLER ASSISTED LOAN	AUTO BROKER FEE DISCLOSURE	HOW THIS CONTRACT CAN BE CHANGED. This
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS	If this contract reflects the retail sale of a	contract contains the entire agreement between you and us relating to this contract. Any change to the
RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	new motor vehicle, the sale is not subject	contract must be in writing and both you and w
Proceeds of Loan From: N/A	to a fee received by an autobroker from us unless the following box is checked:	must sign it. No oral changes are binding.
Amount \$ N/A Finance Charge \$ N/A	E	Buyer Signs X
Total \$N/A Payable in N/A	Name of autobroker receiving fee, if	Co-Buyer Signs X
installments of \$N/A\$N/A	applicable:	V
from this Loan is shown in item 6D.	N/A	
SELLER'S RIGHT TO CANCEL If Buyer, and Co-Buyer sign	here, the provisions of the Seller's Right to Cancel section on the	ne back giving the Seller the right to cancel it Seller is unable to
assign this contract to a financial institution will apply.	- 10	
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Buyer Mendy Chulch	Co-Buyer	2.555
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4. ☐ State Emissions Certification Fee or ☐ State Em	K Document 38-5 Flied 07/08/16	Page 7 of 18 PageID: 822					
5. Subtotal (1 through 4)	\$ 39739.11 (5)	OPTIONAL SERVICE CONTRACT(S) You want to					
6. Total Downpayment	<u> </u>	purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s)					
	N/A \$ N/A (A)	shown in item 1L,1M, 1N, 1O, and/or 1P.					
Model M/AOdom	N/A	1L Company ERCFIES RED/ (F H)					
VIN N/A		Term 72 Mos. or 100000 Miles					
B. Less Prior Credit or Lease Balance (e)	\$N/A_(B)	1M Company _ H/A					
C. Net Trade-In (A less B) (indicate if a negative numbe	n s N/A (C)	Term N/A Mos. or N/A Miles					
D. Deferred Downpayment	\$N/A_(D)	1N Company #/A					
E. Manufacturer's Rebate	\$ N/A (E)	Term N/A Mos. or N/A Miles					
F. Other N/A	\$	10 Company #/ā					
G. Cash	\$_7995.00 (G)	Term M/A Mos. or N/A Miles					
Total Downpayment (C through G)	<b>\$</b> 7995.00 (6)	1P Company <u>A/A</u>					
(If negative, enter zero on line 6 and enter the amount less than ze	ero as a positive number on line 1Q above)	Term MYA Mos. or MYA Miles					
7. Amount Financed (5 less 6)	\$ 31794.11 (7)	BuyerX: Stiller 1990 (11. 161)					
SELLER ASSISTED LOAN		HOW THIS CONTRACT CAN BE CHANGED. This					
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND	AUTO BROKER FEE DISCLOSURE	contract contains the entire agreement between you					
WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	If this contract reflects the retail sale of a	and us relating to this contract. Any change to the					
HEIGH MOTALEMENT OALL CONTINCT AND THE LOCAL	new motor vehicle, the sale is not subject to a fee received by an autobroker from us	contract must be in writing and both you and we					
Proceeds of Loan From: N/A	unless the following box is checked:	must sign it. No oral changes are binding.					
Amount \$ N/A Finance Charge \$ N/A		Buyer Signs X Language Link ( Link ( Link)					
Total \$N/A Payable inN/A	Name of autobroker receiving fee, if	Co-Buyer Signs X					
installments of \$N/A\$N/A	applicable:	7					
from this Loan is shown in item 6D.	N/A .						
SELLER'S RIGHT TO CANCEL If Buyer, and Co-Buyer sign	here, the provisions of the Seller's Right to Cancel section on the	e back giving the Seller the right to cancel if Seller is unable to					
assign this contract to a fihancial institution will apply.	× / ×						
Buyer William Childe	Co-Buyer						
Agreement to Arbitrate: By signing helpsy you spread that	pursuant to the Arbitration Provision on the reverse side of this of	contract you or we may elect to resolve any dispute by neutral					
binding arbitration and not by a court action. See the Arbitra	tion Provision for additional information concerning the agreement	t to arbitrate.					
Buyer Signs X	Co-Buyer Signs X						
	Financed item 2 is paid in full on or before N/A	M / A					
OPTION: You pay no finance charge if the Amount	Financed, item 7, is paid in full on or before	, Yea <sup>N/A</sup> . SELLER'S INITIALS					
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YO WARNING:	PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO P UR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT,	YOU SHOULD CONTACT YOUR INSURANCE AGENT.					
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED, IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING							
DEALER, HOWEVER, UNLESS OTHERWISE SPECIFIED, T. THE UNPAID BALANCE REMAINING AFTER THE VEHICLE H	HE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTEC AS BEEN REPOSSESSED AND SOLD	TS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF					
THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.  FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.  THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.							
	THE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND COND	IITIONS.					
SISIX J. T. C.	XX						
as the "Prior Credit or Lease Balance:"You understand that the ar	### 174.00 (1.00 ± 16.00 ± 14.00 ± 1						
Seller agrees to pay the payoff amount shown in 6B to the lienhold	der or lessor of the trade-in vehicle, or its designee. If the actual payoff at amount shown in 6B, Seller will refund to you any overage Seller receives	mount is more than the amount shown in 6B, you must pay the Seller					
on the back of this contract, any assignee of this confract will not be	be obligated to pay the Prior Credit or Lease Balance shown in 6B or any	refund.					
Buyer Signature X	Co-Buyer Signature X						
	efore you read it or if it contains any blank spaces to b	pe filled in. (2) You are entitled to a completely filled					
in copy of this agreement. (3) You can prepay the	full amount due under this agreement at any time. (4) I	f you default in the performance of your obligations					
	ssed and you may be subject to sult and liability for the						
If you have a complaint concerning this sale, you should complaints concerning unfair or deceptive practices or	try to resolve it with the seller. methods by the seller may be referred to the city attorney,	the dietrict atterney or an investigator for the Department					
of Motor Vehicles, or any combination thereof.							
After this contract is signed, the seller may not change and it is an unfair or decentive practice for the seller to m	the financing or payment terms unless you agree in writing ake,é unilateral,change.	to the change. You do not have to agree to any change,					
$I \rightarrow I \rightarrow$		3					
Buyer Signature X	Co-Buyer Signature X						
	be negotiable with the Seller. Th	e Seller may assign this contract					
and retain its right to receive a p		VALUE ADDRESS AND THE SERVICE OF THE ADDRESS OF THE					
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California law does not provide for a "cooling-off" or other cancel	lation period for vehicle sales. Therefore, you cannot later cancel this con	MINE OF THE PARTY AND VOIL WIEDE EDGE TO TAKE IT AND					
simply because you change your mind, decide the vehicle costs	too much, or wish you had acquired a different vehicle. After you sign b	BIOW, I DEVIEW IT VALUE ACCHOOK EDGE THAT VALUE WAVE DEAR					
you may only cancel this contract with the agreement of the set seller to offer a two-day contract cancellation option on used vehicles.	ier or for legal cause, such as fraud. However, California law does requ	hine B BOTH SIDES OF THIS CONTRACT, INCLUDING THE					
the partials electrically annullings. This contract consoliction antique		WIND A ROUTHATION REQUIRED AND THE BEING OF BEFORE					
to certain statutory contonions. This contract cancellation obtion	requirement does not apply to the sale of a recreational vehicle, a motoro literatia law. See the vehicle contract cancellation option agreement for de	ANDITHATION PROVIDION ON THE REVERSE SIDE, DEPORT					

## Case 2:16 ev-00001 KM-ESK - Document 30-5 - Filed 07/08/16 - Page 8 of 16 PageID: 823 OTHER IMPORTANT AGREEMENTS

## 1. FINANCE CHARGE AND PAYMENTS

a. How we will figure Finance Charge. We will figure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed. Seller -Creditor may receive part of the Finance Charge.

b. How we will apply payments. We may apply each payment to the earned and unpaid part of the Finance Character to the unpaid part of the Amount Finance and to

payment to the earned and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose.

- c. How late payments or early payments change what you must pay. We based the Finance Charge, Total of Payments, and Total Sale Price shown on the front on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.
- d. You may prepay. You may prepay all or part of the unpaid part of the Amount Financed at any time. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment. As of the date of your payment, if the minimum finance charge is greater than the earned Finance Charge, you may be charged the difference; the minimum finance charge is as follows: (1) \$25 if the original Amount Financed does not exceed \$1,000, (2) \$50 if the original Amount Financed is more than \$1,000 but not more than \$2,000, or (3) \$75 if the original Amount Financed is more than \$2,000.

## YOUR OTHER PROMISES TO US

a. If the vehicle is damaged, destroyed, or missing. You
agree to pay us all you owe under this contract even if the
vehicle is damaged, destroyed, or missing.

## **GAP LIABILITY NOTICE**

In the event of theft or damage to your vehicle that results in a total loss, there may be a gap between the amount you owe under this contract and the proceeds of your insurance settlement and deductible. THIS CONTRACT PROVIDES THAT YOU ARE LIABLE FOR THE GAP AMOUNT. An optional gap contract (debt cancellation contract) for coverage of the gap amount may be offered for an additional charge.

- b. Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.
- Security Interest.

You give us a security interest in:

- The vehicle and all parts or goods installed on it;
- All money or goods received (proceeds) for the vehicle;
- All insurance, maintenance, service, or other contracts we finance for you; and
- All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.

This secures payment of all you owe on this contract. It also secures your other agreements in this contract as the law allows. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.

d. Insurance you must have on the vehicle.

You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage

f. We will sell the vehicle if you do not get it back. If you do no redeem, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle.

We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale and selling it. Attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. I money from the sale is not enough to pay the amount you owe you must pay the rest to us. If you do not pay this amount wher we ask, we may charge you interest at the Annual Percentage Rate shown on the face of this contract, not to exceed the highest rate permitted by law, until you pay.

g. What we may do about optional insurance, maintenance, service, or other contracts. This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds

of unearned charges to reduce what you owe.

### 4. WARRANTIES SELLER DISCLAIMS

If you do not get a written warranty, and the Seller does not enter into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose.

This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide. If the Seller has sold you a certified used vehicle, the warranty of merchantability is not

disclaimed.

 Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

6. Servicing and Collection Contacts.

You agree that we may try to contact you in writing, by e-mail, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

7. Applicable Law

Federal law and California law apply to this contract. If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

8. Warranties of Buyer. You promise you have given true and correct information in your application for credit, and you have no knowledge that will make that information untrue in the future. We have relied on the truth and accuracy of that information in entering into this contract. Upon request, you will provide us with documents and other information necessary to verify any item contained in your credit application.

You waive the provisions of Calif. Vehicle Code Section 1808.21 and authorize the California Department of Motor Vehicles to furnish your

the front of this contract or, at our option, the highest rate the law permits. If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.

e. What happens to returned insurance, maintenance, service, or other contract charges. If we get a refund of insurance, maintenance, service, or other contract charges, you agree that we may subtract the refund from what you owe.

## IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

- a. You may owe late charges. You will pay a late charge on each late payment as shown on the front. Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments. If you pay late, we may also take the steps described below.
- b. You may have to pay all you owe at once. If you break your promises (default), we may demand that you pay all you owe on this contract at once, subject to any right the law gives you to reinstate this contract. Default means:
  - · You do not pay any payment on time;
  - You give false, incomplete, or misleading information on a credit application;
  - You start a proceeding in bankruptcy or one is started against you or your property;
  - The vehicle is lost, damaged or destroyed; or
  - You break any agreements in this contract.

The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.

- c. You may have to pay collection costs. You will pay our reasonable costs to collect what you owe, including attorney fees, court costs, collection agency fees, and fees paid for other reasonable collection efforts. You agree to pay a charge not to exceed \$15 if any check you give to us is dishonored.
- d. We may take the vehicle from you. If you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of them as the law allows.
- e. How you can get the vehicle back if we take it. If we repossess the vehicle, you may pay to get it back (redeem). You may redeem the vehicle by paying all you owe, or you may have the right to reinstate this contract and redeem the vehicle by paying past due payments and any late charges, providing proof of insurance, and/or taking other action to cure the default. We will provide you all notices required by law to tell you when and how much to pay and/or what action you must take to redeem the vehicle.

required to send your payments, unless a different address or telephone number is given to you in writing by us as the location where we would like to be notified.) We will tell you where to get claim forms. You must send in the completed form to the insurance company as soon as possible and tell us as soon as you do.

If your disability insurance covers all of your missed payment(s), WE CANNOT TRY TO COLLECT WHAT YOU OWE OR FORECLOSE UPON OR REPOSSESS ANY COLLATERAL UNTIL THREE CALENDAR MONTHS AFTER your first missed payment is due or until the insurance company pays or rejects your claim, whichever comes first. We can, however, try to collect, foreclose, or repossess if you have any money due and owing us or are otherwise in default when your disability claim is made or if a senior mortgage or lien holder is foreclosing.

If the insurance company pays the claim within the three calendar months, we must accept the money as though you paid on time. If the insurance company rejects the claim within the three calendar months or accepts the claim within the three calendar months on a partial disability and pays less than for a total disability, you will have 35 days from the date that the rejection or the acceptance of the partial disability claim is sent to pay past due payments, or the difference between the past due payments and what the insurance company pays for the partial disability, plus late charges. You can contact us, and we will tell you how much you owe. After that time, we can take action to collect or foreclose or repossess any collateral you may have given. If the insurance company accepts your claim but requires that you send in additional forms to remain eligible for continued payments, you should send in these completed additional forms no later than required. If you do not send in these forms on time, the insurance company may stop paying, and we will then be able to take action to collect or foreclose or repossess any collateral you may have given.

## Seller's Right to Cancel

- a. Seller agrees to deliver the vehicle to you on the date this contract is signed by Seller and you. You understand that it may take a few days for Seller to verify your credit and assign the contract. You agree that if Seller is unable to assign the contract to any one of the financial institutions with whom Seller regularly does business under an assignment acceptable to Seller, Seller may cancel the contract.
- b. Seller shall give you written notice (or in any other manner in which actual notice is given to you) within 10 days of the date this contract is signed if Seller elects to cancel. Upon receipt of such notice, you must immediately return the vehicle to Seller in the same condition as when sold, reasonable wear and tear excepted. Seller must give back to you all consideration received by Seller, including any trade-in vehicle.
- c. If you do not immediately return the vehicle, you shall be liable for all expenses incurred by Seller in taking the vehicle from you, including reasonable attorney's fees.
- d. While the vehicle is in your possession, all terms of the contract, including those relating to use of the vehicle and insurance for the vehicle, shall be in full force and you shall assume all risk of loss or damage to the vehicle. You must pay all reasonable costs for repair of any damage to the vehicle until the vehicle is returned to Seller.

## ARBITRATION PROVISION PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

- 1. EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.
- IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.
- DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Provision, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Provision shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose the American Arbitration Association, 1633 Broadway, 10th Floor, New York, New York 10019 (<a href="https://www.agr.org">www.agr.org</a>), or any other organization to conduct the arbitration subject to our approval. You may get a copy of the rules of an arbitration organization by contacting the organization or visiting its website. Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law and the applicable statute of limitations. The arbitration hearing shall be conducted in the federal district in which you reside unless the Seller-Creditor is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will pay your filing, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of \$5000, unless the law or the rules of the chosen arbitration organization require us to pay more. The amount we pay may be reimbursed in whole or in part by decision of the ar

## Case 20: gige falso in garplet Moral Heading in the Heading a credit application;

- You start a proceeding in bankruptcy or one is started against you or your property;
- The vehicle is lost, damaged or destroyed; or
- You break any agreements in this contract.

The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.

- c. You may have to pay collection costs. You will pay our reasonable costs to collect what you owe, including attorney fees, court costs, collection agency fees, and fees paid for other reasonable collection efforts. You agree to pay a charge not to exceed \$15 if any check you give to us is dishonored.
- d. We may take the vehicle from you. If you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of them as the law allows.
- e. How you can get the vehicle back if we take it. If we repossess the vehicle, you may pay to get it back (redeem). You may redeem the vehicle by paying all you owe, or you may have the right to reinstate this contract and redeem the vehicle by paying past due payments and any late charges, providing proof of insurance, and/or taking other action to cure the default. We will provide you all notices required by law to tell you when and how much to pay and/or what action you must take to redeem the vehicle.

Pleigre7/08/1981 the geynens and Plant in stance company pays for the partial disability, plus late charges. You can contact us, and we will tell you how much you owe. After that time, we can take action to collect or foreclose or repossess any collateral you may have given. If the insurance company accepts your claim but requires that you send in additional forms to remain eligible for continued payments, you should send in these completed additional forms no later than required. If you do not send in these forms on time, the insurance company may stop paying, and we will then be able to take action to collect or foreclose or repossess any collateral you may have given.

### Seller's Right to Cancel

- a. Seller agrees to deliver the vehicle to you on the date this contract is signed by Seller and you. You understand that it may take a few days for Seller to verify your credit and assign the contract. You agree that if Seller is unable to assign the contract to any one of the financial institutions with whom Seller regularly does business under an assignment acceptable to Seller, Selter may cancel the contract.
- b. Seller shall give you written notice (or in any other manner in which actual notice is given to you) within 10 days of the date this contract is signed if Seller elects to cancel. Upon receipt of such notice, you must immediately return the vehicle to Seller in the same condition as when sold, reasonable wear and tear excepted. Seller must give back to you all consideration received by Seller, including any tradein vehicle.
- If you do not immediately return the vehicle, you shall be liable for all
  expenses incurred by Seller in taking the vehicle from you, including
  reasonable attorney's fees.
- d. While the vehicle is in your possession, all terms of the contract, including those relating to use of the vehicle and insurance for the vehicle, shall be in full force and you shall assume all risk of loss or damage to the vehicle. You must pay all reasonable costs for repair of any damage to the vehicle until the vehicle is returned to Seller.

## ARBITRATION PROVISION

## PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

- EITHERYOU OR WE MAY CHOOSETO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.
   IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL
- DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Provision, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Provision shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose the American Arbitration Association, 1633 Broadway, 10th Floor, New York, New York 10019 (<a href="https://www.adr.org">www.adr.org</a>), or any other organization to conduct the arbitration subject to our approval. You may get a copy of the rules of an arbitration organization by contacting the organization or visiting its website. Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law and the applicable statute of limitations. The arbitration hearing shall be conducted in the federal district in which you reside unless the Seller-Creditor is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will pay your liling, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of \$5000, unless the law or the rules of the chosen arbitration organization require us to pay more. The amount we pay may be reimbursed in whole or in part by decision of the ar

You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies, such as repossession, or by filing an action to recover the vehicle, to recover a deficiency balance, or for individual injunctive relief. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Provision shall survive any termination, payoff or transfer of this contract. If any part of this Arbitration Provision, other than waivers of class action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. If a waiver of class action rights is deemed or found to be unenforceable for any reason in a case in which class action allegations have been made, the remainder of this Arbitration Provision shall be unenforceable.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

The preceding NOTICE applies only to goods or services obtained primarily for personal, family or household use. In all other cases, Buyer will not assert against any subsequent holder or assignee of this contract any claims or defenses the Buyer (debtor) may have against the Seller, or against the manufacturer of the vehicle or equipment obtained under this contract.

# EXHIBIT 2

Case 2:16 ev-00881-KM=ESK Document 38-5 Filed 07/08/16 Page 12 of 18-Page 13 of 18-Pag

URISET The Reynolds and Reynolds Company UNISET emails of the companies of sale wood Mercedes Benz of Tyson's Corner below by Buyers order 8545 Leesburg Pike DEAL# 17496Ø PRAVIENTIA VA 221820 Windman to epstuner oCUST# 206798 Mercedes-Benz 703-564-6000 KENNETH HAHM www.hbloftysons.com DATE 08/ EASE ENTER MY ORDER FOR THE FOLLOWING: XX inger segri of the serve of ดูเคลาสายสายสาย เดิวสุดสาย DARRELL ALDEN FELLER **PURCHASERS** Key Nos. MARY FELLER modetasán zirelekül priektu. GLK25ØW HOME ADDRESS VIN STOCK # 1590 CITY, STATE, ZIP 13M14Ø6 HOME PH. 40495.00 YEAR 2013 POLAR WHT TRIM BLK MB-TEX 1) Base Price of Vehicle 2) Accessories: CYLINDER 2)\$ 11.00 **PURCHASER** DARRELL ALDEN FELLER 50.00 D/O/B SS# DRIVER'S LICENSE VEHICLE 40495.00 1, 5: 1 COUNTY D/O/B SS# 40495.0 DRIVER'S LICENSE 24000.00 3) Total Vehicle Price (1+2) 3) \$ ... CO-BUYER WORK PHONE 4) a. Gross Allowance 12827,28 FED I.D. # \_ 11172 11172.7 b. Less Balance Owing (Estimated) PURCHASER'S INSURANCE CO. Complete Trade-in (a-b) 4) \$ 29322 & Vehicle Cash Price 6) Dealer's Business License AGENT 40.7 POLICY NO PHONE 2) Other Charges: <u>Æ</u> New License FOR "AS IS" SALE ONLY: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS IS" WITH ALL FAULTS AND IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS NOT REQUIRED TO MAKE ANY REPAIRS AFTER I BUY THIS VEHICLE. I WILL HAVE TO PAY FOR ANY REPAIRS THIS VEHICLE WILL NEED. (SEE #16 ON REVERSE SIDE) The Spiritage of :: 1619.80 License Transfer Fee 10.00 8) DEALER ONLINE SYSTEMS FILING FEE: 9) Gas Guzzler Tax: 10):5 395,00 G 31443.6 10) Processing Fee: For +4 % VA TAX ON PRO FEE DATÉ **SIGNATURE** Consumer Services ATOY O'YM MORMRY HYBRID 11) Total Selling Price (5+6+7+8+9+10) 11) \$ \_ Ly House 1.00 VSIPFE的当中於7CUØ19861 Playe 8.3 pey 19 that can give 12) Deposit Down Payment MILEAGE 16857 COLOR WE. 20000.0 13) BALANCE DUE AT SETTLEMENT (11-12) du resolica

IF THIS BUYERS ORDER IS FOR A NEW VEHICLE WITH MORE THAN 750 MILES PLEASE READ THIS NOTICE. Notice: This new motor vehicle has accumulated mileage in excess of 750 miles as the result of use as a demonstrator and/or as the result of delivery to a prior prospective purchaser who never took title to it and who returned it.

TOTAL BALANCE:

20000.00

The front and back of this buyer's order, along with other documents signed by Purchaser(s) in connection with this order, comprise the entire agreement between the parties affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

## NO LIABILITY INSURANCE INCLUDED UNLESS SPECIFICALLY INDICATED

SECURITY AGREEMENT: Purchaser hereby grants Seller, its successors and assigns, a security interest in the motor vehicle; equipment and accessories to be purchased pursuant to this agreement; and such security interest shall remain in effect until all sums due hereunder have been paid in full.

IF YOU ARE FINANCING THIS VEHICLE PLEASE READ THIS NOTICE YOU ARE PROPOSING TO ENTER INTO A RETAIL INSTALLMENT SALES CONTRACT WITH THE DEALER. PART OF YOUR CONTRACT INVOLVES FINANCING THE PURCHASE OF YOUR VEHICLE. IF YOU ARE FINANCING THIS VEHICLE AND THE DEALER INTENDS TO TRANSFER YOUR FINANCING TO A FINANCE PROVIDER SUCH AS A BANK, CREDIT UNION OR OTHER LENDER, YOUR VEHICLE PURCHASE DEPENDS ON THE FINANCE PROVIDER'S APPROVAL OF YOUR PROPOSED RETAIL INSTALLMENT SALES CONTRACT. IS APPROVED WITHOUT A CHANGE THAT INCREASES THE COST OR RISK TO YOU OR THE DEALER, YOUR PURCHASE CANNOT BE CANCELLED. IF YOUR RETAIL INSTALLMENT SALES CONTRACT IS NOT APPROVED THE DEALER WILL NOTIFY YOU VERBALLY OR IN WRITING. YOU CAN THEN DECIDE TO PAY FOR THE VEHICLE IN SOME OTHER WAY OR YOU OR THE DEALER CAN CANCEL YOUR PURCHASE. IF THE SALE IS CANCELLED, YOU NEED TO RETURN THE VEHICLE TO THE DEALER WITHIN 24 HOURS OF VERBAL OR WRITTEN NOTICE IN THE SAME CONDITION IT WAS GIVEN TO YOU. IF YOU DO NOT RETURN THE VEHICLE WITHIN 24 HOURS OF VERBAL OR WRITTEN NOTICE OF CANCELLATION, THE DEALER MAY LOCATE THE VEHICLE AND TAKE IT BACK WITHOUT FURTHER NOTICE TO YOU AS LONG AS THE DEALER FOLLOWS THE LAW AND DOES NOT CAUSE A BREACH OF THE PEACE WHEN TAKING THE VEHICLE BACK. IF THE DEALER DOES NOT RETURN YOUR DOWN PAYMENT AND ANY TRADE-IN WHEN THE DEALER GETS THE VEHICLE BACK. IF THE DEALER DOES NOT RETURN YOUR DOWN PAYMENT AND ANY TRADE-IN WHEN THE DEALER GETS THE VEHICLE BACK IN THE SAME CONDITION IT WAS GIVEN TO YOU, EXCEPT FOR NORMAL WEAR AND TEAR, THE DEALER MAY BE LIABLE TO YOU UNDER THE VIRGINIA CONSUMER PROTECTION ACT.

IF YOU ARE LEASING THIS VEHICLE, THE SAME PROCEDURES, RIGHTS, AND OBLIGATIONS APPLICABLE TO TRANSACTIONS INVOLVING A RETAIL INSTALLMENT SALES CONTRACT STATED ABOVE APPLY TO THIS LEASE TRANSACTION.

## **Arbitration Agreement**

## PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

- 1. EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.
- 2. IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.
- 3. DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

In this Arbitration Agreement, "you" refers to the buyer(s) signing below. "We," "us," and "our" refer to the Dealer signing below and anyone to whom the Dealer assigns this Arbitration Agreement.

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Agreement, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, your purchase or financing contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign your purchase or financing contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Agreement shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose one of the following arbitration organizations and its applicable rules: the National Arbitration Forum, Box 50191, Minneapolis, MN 55405-0191 (www.arb-forum.com), the American Arbitration Association, 335 Madison Ave., Floor 10, New York, NY 10017-4605 (www.adr.org), or any other organization that you may choose subject to our approval. You may get a copy of the rules of these organizations by contacting the arbitration organization or visiting its website.

Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law in making an award. The arbitration hearing shall be conducted in the federal district in which you reside unless the seller of the vehicle is a party to the claim or dispute, in which case the hearing will be held in the federal district where this Arbitration Agreement was executed. We will advance your filing, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of \$2500, which may be reimbursed by decision of the arbitrator at the arbitrator's discretion. Each party shall be responsible for its own attorney, expert and other fees, unless awarded by the arbitrator under applicable law. If the chosen arbitration organization's rules conflict with this Arbitration Agreement, then the provisions of this Arbitration Agreement shall control. The arbitrator's award shall be final and binding on all parties, except that in the event the arbitrator's award for a party is \$0 or against a party is in excess of \$100,000, or includes an award of injunctive relief against a party, that party may request a new arbitration under the rules of the arbitration organization by a three-arbitrator panel. The appealing party requesting new arbitration shall be responsible for the filing fee and other arbitration costs subject to a final determination by the arbitrators of a fair apportionment of costs. Any arbitration under this Arbitration Agreement shall be governed by the Federal Arbitration.

You and we retain any rights to self-help remedies, such as repossession. You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies or filing suit. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Agreement shall survive any termination, payoff or transfer of your financing contract. If any part of this Arbitration Agreement, other than waivers of class action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. If a waiver of class action rights is deemed or found to be unenforceable for any reason in a case in which plass action allegations have been made, the remainder of this arbitration clause shall be unenforceable.

Approved	Signed (1)	Date
This Order is not valid unless signed and accepted by the Dealer or his authorized representative.	Purchaser	
Ø8/Ø9/2Ø13 V	(2) Leavy Use Celler Co/Purchaser	Date

# EXHIBIT 3



## Mercedes-Benz

Exclusively Mercedes-Benz 8070 S. Broadway, Littleton, CO 80122 303/738-7700 · FAX 730-9205 TOLLFREE 1-888-255-4236

Mercedes-Benz

E-MAIL ADDRESS: KENTMCVEY@GMAIL.COM

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THIS IS A LEGAL	CONTRACT.	PLEASE READ ALL	. TERMS AND	CONDITIONS	ON FRONT	AND BACK

THE UNDERSIGNED AGREES TO PURCHASE THE FOLLOWING DESCRIBED VEHICLE FROM THE DEALER UNDER THE TERMS AND CONDITIONS -  DETERMINED AGREES TO PURCHASE THE FOLLOWING DESCRIBED VEHICLE FROM THE DEALER UNDER THE TERMS AND CONDITIONS -  DELIVERY DATE OR 12/2/2014  20 14 NEW CAR USED CAR RADIO CODE SALESPERSON KEY  2014MERCEDES-BENEK 250BT POLARWHITE SAM FAIR IGN  WDCGGOEBOEG224253 41206 INTERIOR MILLES SAM FAIR IGN  WDCGGOEBOEG224253 41206 210 TRA  ACCESSORIES 66  THIS BUYERS ORDER IS SUBJECT  TO AND INCORPORATES BY REFERENCE THE  ATTACHED AGREEMENT TO ARBITRATE/CLASS  ACTION ARBITRATION WAIVER.	425 EY NUM SN RUNK	MER#
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ATTACHED AGREEMENT TO ARBITRATE/CLASS ACTION ARBITRATION WAIVER.		
ACTION ARBITRATION WAIVER.		
N		
The delivery and handling change regresors ones and additional artifit to the Seller/Deeley   Delivery & Handling   E	N/A	
the delivery and installing bridge represents used and additional provide to the delict beats.   Delivery & Translating	599	00
BALANCE OWED TO: ACCT. # TOTAL \$ 456	307	80
STREET TRADE IN ALLOWANCE N	N/A	•
CITY STATE ZIP SUB-TOTAL \$ 456	307	80
GOOD QUOYED PHONE STATE SALES TAX NO. STATE SALES TAX N	N/A	
YR. MAKE MODEL COLOR RTD TAX N	N/A	
MILEAGE: VIN CITY TAX N	N/A	
BALANCE OWED TO: ACCT. # OTHER TAX N	N/A	
STREET LUXURY TAX N	N/A	
CITY STATE ZIP		l
GOOD QUOTED PHONE SUB-TOTAL \$ 456	307	80
YR. MAKE MODEL COLOR EXTENDED VEHICLE PROTECTION \$ 34	400	00
	N/A	
Customer guarantees pay-off not to exceed \$ N/A or will pay cash PAYOFF \$ N difference to seller, X	N/A	
	17	20
X A; V TOTAL \$ 490.	) <u>25</u>	00 -
Customer guarantees the trade vehicle represented on this buyer's order is DEPOSIT N/A		
not or has not been damaged by flood, or has not had frame damage, or the TOTAL CASH DOWN N/A trade title does not indicate "Salvage" in any manner regardless of State of		
origin.	V/A	
X BALANCE DUE ON DELIVERY \$ 490	)25	00
THE INFORMATION YOU SEE ON THE WINDOW FORM "BUYER'S GUIDE" FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE FORM ("BUYER'S GUIDE") OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE. SALES PERSONNEL ARE NOT AUTHORIZED TO MAKE ANY PROMISES WHICH WILL ALTER THE INFORMATION SET FORTH ON THE WINDOW FORM.		
ALL USED CARS SOLD "AS IS" OR "WITH ALL FAULTS" UNLESS SEPARATE WRITTEN AGREEMENT IS FURNISHED PURCHASER.		•
PURCHASER AGREES that this Order includes all of the terms and conditions ON BOTH THE FACE AND REVERSE SIDE, that this Order cancels and any prior agreement and as of the date above comprises the complete and exclusive statement of the terms of this agreement, and that THIS ORD NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED AGENT. Purchaser by executing this Order acknowledges that he/sha he of its terms and conditions and has received a true copy of this Order. PURCHASER CERTIFIES he/she is 18 years of age of older. Collision and insurance coverage for bodily injury and property damage is not included unless separate w/itten agreement is furnished Purchaser.	super	HALL ead all
PURCHASER'S SIGNATURE DEALER OR HIS AUTHORIZED AGENT	has re	•

## AGREEMENT TO ARBITRATE/CLASS ACTION ARBITRATION WAIVER

EXCEPT FOR SELF-HELP REMEDIES (E.G., REPOSSESSION OF A VEHICLE OR ANY PROPERTY), ALL DISPUTES, CLAIMS OR CONTROVERSIES ARISING FROM OR RELATING TO THIS BUYER'S ORDER, THE LEASE AGREEMENT OR ANY OTHER DOCUMENT IN THE TRANSACTION, OR TO ANY CLAUSE THEREIN, OR TO THE VEHICLE PURCHASED OR LEASED THEREBY, OR TO THE NEGOTIATION THEREFOR, OR TO THE RELATIONSHIP RESULTING THEREFROM, OR TO THE VALIDITY OF THIS AGREEMENT TO ARBITRATE OR ANY CLAUSE CONTAINED HEREIN, OR FOR REDCISSION OF THE PURCHASE OR LEASE. SHALL BE RESOLVED BY BINDING ARBITRATION IN ACCORDANCE WITH THE FEDERAL ARBITRATION ACT, TITLE 9 U.S.C. SECTION 1 ET. SEQ. ("FAA"). AT THE REQUEST OF EITHER PARTY, THE AMERICAN ARBITRATION ASSOCIATION ("AAA") SHALL COMMENCE AND CONDUCT THIS ARBITRATION IN LITTLETON, CO ACCORDING TO ITS GENERAL ARBITRATION RULES (SEE WWW.ADR.COM). THE ARBITRATOR SHALL BE A PRACTICING ATTORNEY OR RETIRED JUDGE AND ANY AWARD SHALL BE LIMITED TO MONEY DAMAGES, MAY NOT ORDER AN INJUNCTION OR DIRECT ANY PARTY TO DO ANYTHING BUT PAY MONEY DAMAGES AND SUCH AWARD SHALL BE BASED UPON THE SUBSTANTIVE LAW APPLICABLE IN LITTLETON, CO. THE PARTIES AGREE THEY KNOWINGLY AND INTENTIONALLY ARE AGREEING TO BRING THEIR ARBITRATION CLAIM ONLY IN AN INDIVIDUAL CAPACITY; TO WAIVE ANY RIGHTS TO A TRIAL BY JURY; TO WAIVE ANY RIGHT TO BRING A CLASS ACTION IN ARBITRATION; AND FURTHER ACKNOWLEDGE THAT THE SAID PURCHASE/LEASE TRANSACTION INVOLVES INTERSTATE COMMERCE. AT THE REQUEST OF ANY PARTY, JUDGMENT ON THE AWARD MAY BE ENTERED IN A COURT OF A COMPETENT JURISDICTION. THIS AGREEMENT TO ARBITRATE AND CLASS ACTION WAIVER SHALL SURVIVE ANY RESCISSION OF THE VEHICLE PURCHASE OR LEASE.

BUYER/LESSEE:	- Let Dun Mila	Dated:	08/21/2014	
	Kent Duane McVey			
CO-BHYER/LESSEE:		Dated:	08/21/2014	

DETAIL INCT	ALL BACKIT CAL	ECONTRACT	(DEALER	CIRADI P INTER	TEOT)		
Customer Number	ALLMENT SAL		Gontract Date (No.	DIMPLE INTE	(LSI)	ersonal Phone	Buyer's Business Phone
425176	52		08/22/2		***, ** (	1110011 10010	
	red to as "you, your, yours		<del></del>		roterred t	o as "we, us, our"). Hame, A	ddress, Zip Code of each
KENT DUANE MCV				ı		OF LITTLETON	·
				8070 S BRO	DADW	AY	
				LITTLETON			
Year	In	<del> </del>	Vehicle Identification		· · ·	Int III Description	
€ New	Make and Model MERCEDES	REM7	Tenicia Idenaticada	ii lunuiost		Primary use: Passonal, unio	ess otherwise Indicated below. rat
CI Used 2014	GLK250BT		WDCGG	30EB0EG224	1253	D DESINGS CONGRESSION	44
Your trade-in is a: Year						·	
teel documents at teel			III, III				
	FEDERAL TRU	ITH-IN-LENDING D	ISCLOSURES			Insurance: You may	obtain physical damage insurance it that is acceptable to the Seller.
ANNUAL	FINANCE	Amount	Total of Paymer	rts   Total Sale	Price	irom anyona yes wat ir you obtain insuran	it that is acceptable to the Seller, ice from the Seller, you will pay
PERCENTAGE	CHARGE	Financed ·	The amount upy	The total co	st of	S N/A fo	ice from the Seller, you will pay or the first <u>N/A</u> id credit disability insurance are not
<u>rate</u>	The dollar	The amount of	The amount yes will have paid after	your purcha	go B2	required to obtain cred	318, will not be a factor in the credit
The cost of your credit as	amount the credit will	credit provided to you or on	you have made all payments as	oredit, inclus your down p	oing pavment	androval process, and	will not be provided unless you sign pay the additional cost. Credit life
a yearly rate,	cost you.	your behalf.	scheduled.	of \$ 402		insurance pays only the	e amount you would owe if you paid
2.74 %	\$ 3258.00	\$ 45000.00	\$ 48258.00	\$ 52283	3.00	all your payments on t	lime. Credit disability insurance does
Year payment sche	dule will be:					payments. Coverage I	in your payment or in the number of for credit life and credit disability
Number of A	mount of					Insurance ends on the o	original due data for the last paymen I for the insurance is shown below.
		hen Paymonts Are Due				I want:	THE SHALLING TO CHAIL!
	804.30	MONTHLY B		1 1			Bøyer 🗆 Co-Buyer 🗖 Both
N/A N/A	N/A N/A		N/	'A		Credit Disability:	☐ Buyer
	N/A		N/				, , , , , , , , , , , , , , , , , , , ,
	ing us a security interes	st in the vehicle being p				Buyer Signature	
	nent is not received in			pay a late charge	of \$15.	Co-Buyer Signature	<u></u> -
	pay off early, you may				. 1	' '	
	nn: See this contract for ent in full before the sci			iany, nonpayment	, detault,	Premium:	Term
	signed to;13 AM					Credit Life \$ Credit Disability \$	N/A N/A
(Name and address)	signed to:	273 CH	ANALER.	W 7483	1-07.28	Credit Disability \$	N/A N/A
	MOUNT FINANCED		1		1 (30-4)	1 THIS CONTRACT DOE	S NOT PROVIDE FOR AUTOMOBIL
1. Cash price (includin	g accessories, services, \$	599.00 dol	ivery			THAT HE OR SHE HAS	E, AND SAID BUYER ALSO STATES / DOES NOT HAVE (strike words no
and handling charge	s,* and SN	A sales tax)	ŕ	s 45607	.80 <sub>(1)</sub>	applicable) IN EFFE	CT AN AUTOMOBILE LIABILITY
2. Total down paymen	t (if negative enter "0" an	d see line 4d below)	****			COLORADO REVISE	700ES NOT HAVE (Strike words no ect an automobile liability fed in Section 42-7-103(2) D Statutes, on the motor
Gross trade-in \$	N/A - pay N/A + cas	olf by Seller \$	N/A			AEHICLE SOLD BA LE	lis contract.
= not trade-in \$	IV/A + cas	h \$ 4025.00	. 8115			CONTRACT &	UD ACDEEMENT TO DAY
+ other N/A		<u>\$</u> .	N/A N/A				IND AGREEMENT TO PAY I any Co-Buyer, agree to durchase th
+ other N/A			N/A	\$_ 4025	5,00 m	vehicle described above	e on the terms in this contract.
3. Unpaid balance of o	ash price (1 minus 2)			s 41582	2.80 (3)	You agree to pay	us (or our assignee named in th
	iding amounts paid to oth		y ratain portions of these	amounts):	1-,	other amounts owed to	financed, the finance charge, and a o us under this contract, according
a. Feas to public o						the payment schedule	above and the terms of this contract
	tificale of title fees (include			47.00		sale price on the assum	ce charge, lotal of payments, and tot option that you will make every payme
recording fee of	ş <u>17.20</u>		\$	17.20 N/A		on the day it is due. Sec	cause the finance charge is calculated o
N/A	, , , , , , , , , , , , , , , , , , , ,		\$	N/A		tinanca charge, total of	paid part of the amount linanced, yo I payments, and total sale price will b
	mpanies (describe)		}	WA		more if you pay late an	nd less if you pay early. These chang
N/A			s	N/A		ontion, more or fewer	arger or smaller final payment, or, at o payments of the same amount as yo
N/A				N/A		scheduled payment, wi	th a smaller tigal payment,
c. Other (describe	who is gaid and purpose					If payment is not i	received in full within 10 days after ay a late charge of \$15.
to MERCEI	DES CARE for	SERVICE CONT	HACT \$	3400.00		I you pay off early	t. We are entitled to a minimum finan
to N/A	for	N/A	\$	N/A		change of \$ N/A	<u>A</u> .
to N/A	for	N/A N/A	\$	N/A		or returned, you will be	eck or other instrument that is dishonor y us a fee of \$25 (if the amount financ
d. Net trade-in pay		N/A	\$	N/A N/A		Is \$75,000 or less) or	r \$20 (if the amount financed excee
	s and amounts paid to off	ars on your behalf			7.20 (4	\$75,000 or is not for p	
5. Amount Financed (		on your contain			0.00 (5		lage Rate may be negotlable wi r may assign this contract and reta
* The delivery and handli	ng charge represents costs ar	id additional profit to the Sabi	r/Dealer.	· · · · · · · · · · · · · · · · · · ·	,		a portion of the Finance Charge
By signing this o	contract, you agree to a	Il of the terms on each	page of this contra	sct, and you agree	that you	T SEGU	RITY AGREEMENT
паче оееп оглап а со	sov of it with all of ille a	onlicatije bianks biled in	If you ston as a Co	I-Bidder von are re-	enoneiola		urfly interest in the vehicle described
be responsible for p	debt, if you sign as a C aying the debt, if you s in the yealoue and you	iga here as a Co-Owner	er Co-Buyer, you	agree that you kn	ow about	this contract and all p	arts or goods installed in it, all mon roceeds) for the vehicle; all insuranc
	in the vehicle and you	give your consent to th					or olber contracts we are financing t
Signature of Buver	14 11	milles	08	/22/2014 Date		you as part of this pure	chase; and all proceeds from insuran or other contracts we are financing
Signature of			08	/22/2014		you as part of this p	urchase. This includes any refunds
	Buyer L.) Co-Owner y MERCEDES-BI	NZ OF LITTLEY	ON .	Date		premiums or charges t	from the contracts. This interest secu re on this contract. It also secures yo
						other agreements in t	this contract. You agree to make si
Ву	:		08	1/22/2014 Date		that the little shows ou	ir security interest (ilen) in the vehicl
You agree that t	his contract contains ou	r enille agreement renau	ding the financing o		hat the to	ms of this contract canes	ot be modified except in a writing sign
by all the parties.			1/1	311//			ог во чиоляней емеейлиля АЛИКА 2181
<u> </u>		Buyer Signs X 1	at it	144/		o-Buyer Signs X	
No. 640 Dec. 10 12	. RETAIL INSTALLME	NI SALE CONTRACT			© Bradfo	ard Publishing 303-292-2	mos, gnidelldugbrobbstd.www 099

SEE THE BACK OF THIS FORM FOR IMPORTANT TERMS AND CONDITIONS

## Case 2:16-cv-0000010KMMPESSISION Rocument 38-5 Filed 07/08/16 Page 18 of 18 PageID: 833

### Your Other Promises to Us

You promise that you will not sell, lease, or otherwise transfer this vehicle or any Interest in it to anyone else without cetting written permission from us first.

You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary

You promise that you will not allow anyone else to obtain a lien or security interest on this vehicle or levy against it to pay a debt or judgment

You agree to give us written notice within 10 days if your address changes from the one shown on the front of this form.

You agree to give us any information that we might reasonably request and sign any papers we may need to establish and maintain our security interest in this vehicle.

You agree not to remove this vehicle from the United States for more than 30 days before getting written permission from us.

You promise to keep this vehicle in good repair and not destroy it or use it in a way that breaks any law or violates the insurance policy on the vehicle. You agree that we may inspect this vehicle at any reasonable time.

You promise to pay any taxes, assessments, registration fees, repair bills, or other expenses in connection with this vehicle when they are due,

If we get a refund of insurance, maintenance, service, or other contract charges, we may subtract the refund from what you owe us.

You agree that, if the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under any insurance, maintenance, service, or other contracts for which charges are included in this contract and we may cancel these contracts to obtain refunds of unearned charges to reduce what you owe.

You promise to have physical damage insurance (also known as "extended coverage" insurance) covering loss or damage to the vehicle as long as this contract is in effect, and you agree to give us a cartificate of insurance or other proof that you have fulfilled this promise. The insurance must cover our interest in the vehicle and benefits under the insurance must be payable to us. The policy must provide for at least 10 days written notice to us before it can be cancelled. The terms, amounts, effective dates and insurance company must meet our approval.

through the same temperature to the physical damage insurance on the vehicle, we may, if we decide, buy the insurance, and we may, if we decide, buy the insurance, and we may, if we decide, buy the insurance, and we may, if we decide, purchase insurance that only covers our interest in the vehicle.

You agree that we may use any insurance settlement to reduce what you owe or repair the vehicle if it is lost or damaged.

If you have efected on the front of this contract to obtain any insurance, see the policies or certificates from the insurers for coverage limits and other terms and

### If you Break a Promise to Us (Default)

You will be in default if:

- you do not pay the payments as agreed
- any important information you provide in connection with this contract is not true when you provide it;
- you die or any guarantor or surety for you dies; you start a proceeding in bankruptcy or one is started against you or your
- property;
   if you are a business, you are dissolved, terminated, or cease doing business;
- you break any of the other promises you made in this contract.

If you default, we may demand that you pay all you owe us at once after we give you any notice that the law requires, and we may sue to collect.

If we hire an attorney to collect what you owe under this contract, you will pay the attorney fees and court costs, as the law permits. The maximum attorney fee you will pay will be 15% of the amount you owe, unless a court awards an additional amount. If you default, we may take (repossess) the vehicle from you after we give you any notice the law requires. We may take the vehicle only if we do so peacefully and the law allows it. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle.

If the vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If any personal items are in the vehicle when we repossess it, we may store them for you at your expense. If you do not ask for these items, we may dispose of them as the law allows.

By signing this contract, you are giving up any right you may have to require a hearing before we repossess the vehicle

If we repossess the vehicle, you may redeem it (pay to get it back). We will tell you how much you must pay to redeem the vehicle. Your right to redeem ends when we self the vehicle

If we repossess the vehicle, we may claim benefits under any insurance, maintenance, service, or other contracts for which charges are included in this contract. We also may cancel these contracts to obtain refunds of unearned charges to reduce what you owe or to sepair the vehicle.

If we repossess the vehicle and sell it, we will apply the money from the sale to the a we repossess we value and see in twe variable plus promitine sale to the amount you ewe after subtracting allowed expenses. Allowed expenses are expenses and selling it, including attorney fees and court costs the law permits. If the money from the sale is not enough to pay the amount you owe, you must pay the rest to us unless the law provides otherwise. If you do not pay this amount when we ask, we may charge you interest at the highest lawful rate until you do.

If you default, the finance charge will continue in effect until all amounts owed under this contract are paid in full.

#### If We Make Payments or lacur Expenses for You

If we make Payments or lateur Expenses for You
You agree that we may pay taxes, registration, title, or license fees, assessments,
repair citle, registration fees, insurance this contract requires, or other items related
to the vehicle if these expenses are reasonable to protect the risk of loss or damage
to the vehicle and if we notify you of these expenditures. You also agree that, if we
do pay any of these expenses for you, the amount of the payment will accrue a
finance charge at the annual percentage rate stated in this contract, and you agree
to reimburse us on demand for any such payments or expenses.

Unloss the Seller makes a written warranty or orders into a service contract within 90 days from the late of this contract, the Seller makes no warrantles, express or implied, on the vehicle, and there will be no implied warrantles of merchantability or of fitness for a particular purpose.

This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide.

#### Applicable Law and Severability

Federal law and Colorado law apply to this contract.

If any provision of this contract or part thereof violates any federal, slate or local taw or ordinance, that provision or part thereof shall be deemed amended to so comply with the law or ordinance, and shalf be construed in a manner so as to comply.

If any provision of this contract or part thereof is determined to be unenforceable by an arbitrator or a court, the remaining provisions shall be deemed to be severable and enforceable according to their terms.

Used Car Buyers Guide. The information you see on the window learn tor this yehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

Guía para compradores de vehículos usados. La información que ve en el fermulario de la ventantila para este vehículo ferma parte del presente contrato. La información del formulario de la ventantita deja sin efecto loda disposición en contrario contenida en el contrato

## **SELLER'S RIGHT TO CANCEL**

Seller agrees to deliver the vehicle to you on the date this contract is signed. Seller inlends to assign this contract to a linancial institution. If Seller does not assign this contract to a linancial institution, Seller may cancel this contract upon written notice. In that event, you may enter into a new contract with diliterent binancing terms or you may pay with alternate funds arranged by you. Upon receipt of our notice, you must immediately return the vehicle to Seller in the same condition as when sold, reasonable wear and tear excepted. If you do not immediately return the vehicle, Seller may use any legial means to recover it (including repossession) and you will be liable for all expenses incurred in recovering the vehicle, including reasonable attorneys' tees. All turns of this contract are in full force and you are responsible for any loss or damage to the vehicle and the costs of repair of any damage white the vehicle was in your possession.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

The preceding NOTICE applies only to goods or services obtained primarily for personal use. In all other cases, the buyer will not assert against any subsequent holder or assignee of this contract any claims or defense the buyer may have against the seller, or against the manufacturer of the vehicle obtained under this contract.

If this transaction contains a fee or premium for guaranteed automobile protection, all holders and assignees of this consumer credit transaction are subject to all claims and defenses which the debtor could assert against the original creditor resulting from the debtor's purchase of guaranteed automobile protection.

This contract is assigned subject to the terms of a separate agreement.

ASSIGNMENT ASSIGNMENT

For value received, Seller assigns all of its right, title and interest in this Contract to Seller assigns all of its right, title and interest in this Contract to Seller assigns all of its right, title and interest in this Contract to Seller assigns of the described property, (b) title to the property at the time of sale was vested in Seller, (c) Seller had the legal right to and did property assign and deliver such title and property to Buyer, (d) such property was not misrepresented in any way to Buyer, (c) the statements of Buyer in his credit statement are true to Seller's knowledge, (f) the Collateral is free of all security interests and liers, except the within security interest, (g) Seller is the sole owner of this Contract and has the right to sell and assign same, (ii) the down payment was paid in full by Buyer in cash and/or trade-in as stated herein, (i) Buyer is of lawful age and competent, (i) the signature(s) of Buyer(s) is (are) genuine, (k) the Collateral is correctly described herein, (i) Seller has made all disclosures and given all notices required by the Federal Consumer Credit Protection Act and Colorado Uniform Consumer Credit Code, and (m) Buyer's obligation did not arise from a referral sale or a home solicitation sale. If any of the above warranties are false, Seller agrees to save assignee harmless and to pay all attorney fees and other costs incurred by assignee in enforcing such warranties against Seller.

MERCEDES-BENZ OF LITTLETON Selle

08/22/2014

Date

Tille